

The AirMedic Series is protected by a 5-year limited warranty, while AirTubes are covered for one year, parts and labor. These warranties do not include expendable filters or UV lamps that need to be replaced at regular intervals. The end-user should replace the ultraviolet light every 9 to 12 months. Please note that even if the UV light continues to glow, it will lose its ability to neutralize biological contaminants after approximately one year. Call one of our customer service agents if you experience any problems in the first year after purchase. The warranty is considered active from the date of the original purchase by the end-user if made through an authorized dealer or agent. The warranty is limited to the original purchaser and is non-transferable. Second-hand units or those purchased from an un-authorized source (like an unaffiliated e-Bay seller) are not covered by this warranty.

This warranty applies to units or parts, which are proven to be defective by reason only of faulty workmanship or materials. In this instance, AllerAir Industries Inc. will, at their discretion, repair or replace the part or product free of charge in accordance with the aforementioned guidelines. Shipping costs to the factory are the responsibility of the end-user, but the unit will be shipped back to the end-user at the company's expense.

This warranty does not apply in the case of damage caused by misuse, neglect, unauthorized repairs, or to damage which has resulted from improper installation, adaptation, modification or use inconsistent with AllerAir's operating and maintenance instructions, normal wear, acts of God (flood, fire etc.) or to damage which has occurred during shipping. Units damaged during shipping must be immediately reported to AllerAir and the shipping carrier.

AllerAir Industries Inc. will not be considered liable under this warranty for any fault or damage arising from defective workmanship if the product has been serviced, modified or repaired by any person other than an authorized AllerAir technician.